



## Quality Policy

Sicame UK Limited is part of a Global business, owned by Sicame SA, who specialise in the following product/industry segments:

- Electricity distribution and network supply operators using a range of overhead & underground, transmission and distribution, LV and MV products for domestic and industrial applications.
- Cable contractors working on new build and contestable connections of the LV & MV distribution and transmission network.
- Distribution board manufacture for multiple dwelling locations.
- Railway electricity transmission and distribution projects and maintenance.
- Subsea cable accessories for MV oil and gas and renewable energy generation projects.

Sicame UK Limited was established in 2014 and comprises of three trading divisions:

- WT Henley (WTH)
- Sicame Electrical Developments (SED)
- Sicame Electrical Development Distribution (SEDD)

We recognise that the quality of our products and services play an important part to the success of our customers, suppliers and our organisation and it plays a critical part in the development of our business.

In order to achieve our quality objectives, we have adopted and developed our quality system to meet and exceed the requirements of ISO 9001:2015

Sicame UK Limited is committed to:

- Identifying and satisfying the needs of both its internal and external customers.
- Implementing and maintaining processes that will both support customer satisfaction and efficient operations within the business.
- Having a suitable management structure, which will involve senior management to ensure the quality system will be operated effectively.
- Ensuring all employees are aware of the quality system and their responsibilities in supporting it.
- Identifying and establishing quality objectives that will be cascaded throughout the organisation and will involve all of its employees.
- Undertaking periodical reviews to assess its performance against these objectives.
- Driving continual improvement that will result in enhanced customer satisfaction and improving the competitive position of the business.
- Complying with all relevant legislation regarding its business operations and its products.
- Reviewing this policy on an annual basis to ensure its continued suitability.

Specific information on how the business will achieve these are outlined in our Quality Manual and can be demonstrated through the business practices we have in place.

Ian Steel  
Managing Director

A handwritten signature of Ian Steel, written in black ink, positioned above a horizontal line.

Date

4/1/2018

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